Annex 2

Further Resources

This annex sets out some useful resources for further reading, to provide more in-depth information on the areas covered in the toolkit. Resources are separated under headings so that you can quickly find resources on the issues on which you are seeking further information and/or guidance.

Vulnerability and Immigration (General)

AM (Afghanistan) v Secretary of State for the Home Department [2017] EWCA Civ 1123

Advocacy Training Council (2011) *Raising the Bar: The handling of vulnerable witnesses, victims and defendants at court*

Bar Standards Board (no date) *Code Guidance*

Bar Standards Board (2016) *Immigration Thematic Review*

Bar Standards Board (2016) *The Professional Statement for Barristers*

Bar Standards Board (2017) *Guidance on immigration and asylum related issues: Professionals and consumers*

Bar Standards Board (2017) *The Public Access Scheme Guidance for Barristers*

British Standards Institution (BSI) (no date) *Fair, flexible services for all*

Bulley et.al. (2017) *An Introduction to the FCA’s Focus on Vulnerable Consumers* (*blog*)

Clayton (2015) *Models of immigration advice, advocacy and representation for destitute migrants, focusing on refused asylum seekers*


IFF Research (2013) *Immigration Client Experience Research*

Joint Presidential Guidance Note No 2 of 2010: Child, vulnerable adult and sensitive appellant guidance

KK v CC [2012] EWCOP 2136

Legal Services Consumer Panel (2014) *Recognising and Responding to Consumer Vulnerability*
Legal Services Consumer Panel (2012) *Research Note: Immigration and Asylum Services*

Ministry of Justice (2011) *Vulnerable and intimidated witnesses: A police service guide*

Money Advice Trust (2016) *Vulnerability: a guide for advice agencies. 12 steps for treating clients in vulnerable situations fairly*

National Audit Office (2014) *Implementing reforms to civil legal aid*

Personal Finance Research Centre (PFRC) at the University of Bristol (2011) *The Public Legal Education Evaluation Framework*

Practice Direction ‘First-tier and Upper Tribunal Child, Vulnerable Adult and Sensitive Witnesses’

Re P [2008] EWCA Civ 462

Resolution (2016) *Guide to Good Practice on working with vulnerable clients*

SOAS (2017) *Injustice in Immigration Detention: Perspectives from legal professionals (Research report commissioned by the Bar Council)*

Solicitors Regulation Authority (2016) *Providing services to people who are vulnerable*

Solicitors Regulation Authority (2016) *Quality of legal services for asylum seekers*

The Advocate’s Gateway (2014) *Identifying Vulnerability in Witnesses and Defendants: Toolkit 10*


The Equality Act 2010

The Law Society (2015) *Meeting the needs of vulnerable clients*

Toynbee Hall (2015) *Tusting the dice*

**Accessibility/reasonable adjustments**

Citizens Advice (No date) *Duty to make reasonable adjustments for disabled people*

Department for Work and Pensions, Office for Disability Issues (2014) *Accessible communication formats*

Disability Action Alliance website
Justice (2017) *Mental health and a fair trial*


Plain English Campaign Website Resources

Recite (A web accessibility solution to make your website more accessible).

Web Accessibility Initiative (2017) *Web Content Accessibility Guidelines*

**Carers**


**Children/young people**

As noted, working with child and young migrants is outside the scope of this toolkit. Working with children and young people, including unaccompanied child migrants, requires specialist advice.

Immigration Law Practitioners Association (2012) *Working with children and young people subject to immigration controls: Guidelines for best practice*


**Communication**

Bar Standards Board (2016) *Does cross-cultural communication matter at the Bar? Report from a symposium hosted by the Bar Standards Board*

Optimisa Research (2016) *Research into Client Care Letters*

Plain English Campaign Website Resources

**Domestic Violence**


Resolution (no date) *Domestic Abuse Screening Toolkit*
Health

**Medical Justice** (Offers medical advice and assessment to immigration detainees, and writes medico-legal reports (MLRs) which can be used to support asylum claims and letters outlining significant medical concerns).

Mental Capacity

Bar Council (2014) *Client Incapacity*


**Mental Capacity Act 2005**

**Mental Capacity Act 2005, Code of Practice**

R (C) v First-tier Tribunal [2016] EWHC 707 (Admin)

Trafficking

Home Office (2016) *Victims of modern slavery – Competent Authority guidance (version 3.0)*

HM Government (no date) *Help for victims of modern slavery*

Hope for Justice (no date) *Spot the Signs*

National Crime Agency (no date) *Dealing with potential victims of modern slavery or human trafficking: Best practice guide*


Rights of Women (2014) *Trafficking and the National Referral Mechanism*

United Nations Office for Drugs and Crime (no date) *Human Trafficking Indicators*