

### **Complaints/Reports Opened January - December 2019**

**Regulatory Operations Department & Legal and Enforcement Department** 

Date of report: 26/03/2020

On 15 October 2019, the BSB introduced substantial changes to our regulatory decision-making processes that have affected parts of the enforcement system. We have ceased using the terms "complaint" and "complainants" and no longer operate a "pre-complaints" system. We have also removed the distinction between different types of complaints ('external' and 'internal'). Under the new system, any incoming information, including concerns about the conduct of barristers or those we regulate, is treated as a "report".

The PCD has been disbanded and the assessment function has transferred to a new centralised team known as the "Contact and Assessment Team" which now falls within our new Regulatory Operations Department. Investigations and disciplinary action are now the responsibility of a new Legal and Enforcement Department, which includes the renamed Investigations and Enforcement Team as well as a new Legal Support Team.

The data included in this reports accounts for 'complaints' up until 15th October and 'reports' until 31st December 2019. The number of "reports" are greater than the number of complaints previously reported as "reports" cover a wider range of issues than matters that were previously classed as complaints e.g. it includes reports made under the reporting obligations.

#### **Barristers subject to complaints/reports**

In 2019 the Bar Standard Board received complaints/reports against 576 barristers The characteristics<sup>1</sup> of these barristers were:

Age			
From the list of age bands below, please indicate the category that includes your current age in years:			
	Response	Barristers	Percentage of total
16 - 24		1	0.2%
25 - 34		85	14.8%
35 - 44		138	24.0%
45 - 54		138	24.0%
55 - 64		94	16.3%
65 +		23	4.0%
Prefer not to	o say	4	0.7%
No informat	ion	93	16.1%

Gender		
<b>66</b> What is your gender?		
Response	Barristers	Percentage of total
Male	377	65.5%
Female	184	31.9%
Prefer not to say	5	0.9%
No information	10	1.7%



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Gender I	dentity		
66	Is your gender identity the same as the sex	that you were assigne	ed at birth?
	Response	Barristers	Percentage of tota
Yes		196	34.0%
No		1	0.2%
Prefer not t	to say	6	1.0%
No informa	tion	373	64.8%
Disability	у		
66 Do you consider yourself to have a disability according to the definition in the Equality Act?			
66		y according to the defi	nition in the Equality
66		Barristers	
Yes	Act?	Barristers 18	Percentage of tota
	Act?	Barristers	Percentage of tota
No Prefer not t	Act? Response	Barristers 18	Percentage of tota
No	Act? Response	Barristers 18 275	Percentage of tota 3.1% 47.7%
No Prefer not t	Act? Response	Barristers 18 275 16 267 se of a health problem	Percentage of tota           3.1%           47.7%           2.8%           46.4%
No Prefer not t	Act? Response to say tion Are your day-to-day activities limited becau	Barristers 18 275 16 267 se of a health problem	Percentage of tota 3.1% 47.7% 2.8% 46.4%
No Prefer not t No informa	Act? Response to say tion Are your day-to-day activities limited becau lasted, or is expected to last, at least 12 mo Response	Barristers 18 275 16 267 se of a health problem onths?	Percentage of tota 3.1% 47.7% 2.8% 46.4% or disability which has
No Prefer not t No informa	Act? Response to say tion Are your day-to-day activities limited becau lasted, or is expected to last, at least 12 mo Response d a lot	Barristers       18       275       16       267       se of a health problem onths?       Barristers	Percentage of tota 3.1% 47.7% 2.8% 46.4% or disability which has Percentage of tota
No Prefer not t No informa 666 Yes, limiteo Yes, limiteo	Act? Response to say tion Are your day-to-day activities limited becau lasted, or is expected to last, at least 12 mo Response d a lot	Barristers       18       275       16       267       se of a health problem onths?       Barristers       3	Percentage of tota 3.1% 47.7% 2.8% 46.4% or disability which have Percentage of tota 0.5%
No Prefer not t	Act?  Response  to say tion  Are your day-to-day activities limited becau lasted, or is expected to last, at least 12 mo Response d a lot d a little	Barristers       Barristers       18       275       16       267       se of a health problem onths?       Barristers       3       18	Percentage of tota 3.1% 47.7% 2.8% 46.4% n or disability which have Percentage of tota 0.5% 3.1%



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Ethnic Group		
<b>66</b> What is your ethnic group?		
Response	Barristers	Percentage of total
Asian/Asian British		
Bangladeshi	8	1.4%
Chinese	4	0.7%
Indian	10	1.7%
Pakistani	23	4.0%
Any other Asian background	8	1.4%
Black/African/Caribbean/Black British	-	
African	15	2.6%
Caribbean	17	3.0%
Any other black/Caribbean/Black British background	0	0.0%
Mixed/multiple ethnic groups		
White and Asian	3	0.5%
White and Black African	2	0.3%
White and Black Caribbean	3	0.5%
White and Chinese	3	0.5%
Any other Mixed/multiple ethnic background	8	1.4%
White	-	
British/English/Welsh/Northern Irish/Scottish	369	64.1%
Irish	12	2.1%
Gypsy or Irish Traveller	0	0.0%
Any other White background	23	4.0%
Other ethnic group		
Arab	0	0.0%
Any other ethnic group	6	1.0%
Prefer not to say		
Prefer not to say	9	1.6%
No information		
No information	53	9.2%

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66 What is your religion or belief?			
Response	Barristers	Percentage of total	
No religion or belief	69	12.0%	
Buddhist	1	0.2%	
Christian	129	22.4%	
Hindu	1	0.2%	
Jewish	10	1.7%	
Muslim	22	3.8%	
Sikh	3	0.5%	
Any other religion	7	1.2%	
Prefer not to say	29	5.0%	
No information	305	53.0%	



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Sexual orientation			
66 What is your sexual orientation?			
Response	Barristers	Percentage of total	
Bisexual	6	1.0%	
Gay man	11	1.9%	
Gay woman/lesbian	2	0.3%	
Heterosexual/straight	239	41.5%	
Other	3	0.5%	
Prefer not to say	0	0.0%	
No information	315	54.7%	

### Socio-economic background

If you went to University (to study a BA, BSc course or higher), were you part of the first generation of your family to do so?

Response	Barristers	Percentage of total
Yes	135	23.4%
No	129	22.4%
Did not attend University	1	0.2%
Prefer not to say	12	2.1%
No Information	299	51.9%



Did you mainly attend a state or fee paying school between the ages 11-18?

Response	Barristers	Percentage of total
UK State School	162	28.1%
UK Independent/Fee-paying School	85	14.8%
Attended school outside the UK	26	4.5%
Prefer not to say	20	3.5%
No Information	283	49.1%



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Caring responsibilities					
Are you a primary carer for a child or children under 18?					
	Response Barristers Percentage of tota				
Yes		70	12.2%		
No		208	36.1%		
Prefer not to	say	8	1.4%		
No Information	n	290	50.3%		
66	<ul> <li>Do you look after, or give any help or support to family members, friends, neighbours or others because of either:</li> <li>Long-term physical or mental ill-health/disability</li> <li>Problems related to old age?</li> </ul>				
	Response	Barristers	Percentage of total		
No		221	38.4%		
Yes, 1 - 19 hours a week 43			7.5%		
Yes, 20 - 49 hours a week		2	0.3%		
Yes, 50 or more hours a week 1 0.2%			0.2%		
Prefer not to say 19 3.3%					
No Information	No Information 290 50.3%				